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| <u>Meals</u> | Andalusia restaurant | Breakfast Lunch Dinner | From 07:00 till 10:00 From 12:30 till 15:00 From 18:00 till 21:00 |
| <u>Snacks</u> | Snack bar | | From 12:30 till 17:00 |
| <u>Beverage service</u> | Lobby bar Pool bar and Beach bar | | From 10:00 till 24:00 From 10:00 till sunset |
| <u>Beverage information</u> | Be kindly informed that fresh juices, ice-cream, pop corn and imported alcoholics are not included in our inclusive system. | | |
| <u>A La Carte restaurant</u> | Guests are entitled for one free dinner at ala carte restaurants (Italian, Fish, four corners & Asian) restaurant once per stay. Guest have to make reservation by him self from 22:00 till 15:00. | | |
| <u>AI privileges</u> | Your AI privileges will be counted from 10:00 till 24:00 The bracelet has to be worn the whole stay and to be shown if requested. | | |
| <u>Safe</u> | Available in the room free of charge. You can find an instruction paper in different languages inside of the wardrobe on the door. Kindly be advised to keep the safe door opened before your check out. The Management of the hotel takes no responsibility for valuables left in your room outside your safe box. | | |
| <u>Towel card & Towels</u> | The towel card, which you received upon check in, entitles you to get one towel each a day at one of our Towel Centers, and the guest needs to give the towel back to the towel centre and get his card by the end of the day. In case of lost towel or towel card you will be charged with amount of 300 L.E. | | |
| <u>Dress code</u> | We kindly request you not to wear swimming costumes in the restaurant during the breakfast, lunch and dinner. Please don't wear sleepers, shirts without sleeves or shorts during the dinner time. | | |
| <u>Sport & Animation Evening entertainment</u> | You can get all information about our animation program and our kids club from our info board, located the ground floor. Seven nights per week different shows for kids & Adults | | |
| <u>Health Club</u> | Open from 09:00 am till 19:00 pm. Fitness room is free of charge. Massage, sauna and steam bath from 09:00 am till 17:00 pm against extra charge. For more information you can contact SPA center in the ground floor. It is not permitted to use the gym room without sport shoes and it is not allowed for the persons under 16 th year to use the fitness room. | | |
| <u>Kids club</u> | Daily changing activity programmes with professional animators. Open from 10:00 till 12:30 and from 15:00 till 17:00 . | | |
| <u>Doctor</u> | The clinic is open daily (with extra charge) From 10:00 till 12:00 and from 18:00 till 20:00 ** In emergency cases please call Ext. 2 (24 hours) ** | | |
| <u>Room cleaning</u> | Room cleaning hours: daily from 9:00 am to 17:00 pm If you prefer a special time for cleaning, please use the door sign or call Ext. 3. | | |
| <u>Laundry</u> | Please use the requisition and the laundry bag in the wardrobe of your room. You can call the laundry service ext 3 | | |
| <u>Minifridge</u> | Your Mini- Fridge there is one large bottle of mineral water daily free of charge for more drinks it will extra charged according to the price list of our hotel. | | |
| <u>Internet</u> | Available at reception area free of charge. Internet in the rooms will be against extra charge. | | |
| <u>Healthy and Safety</u> | Fire Escape map is located on back of each rooms door to show the direction to the nearest exit way. | | |
| <u>Key system</u> | You can leave your room key at any time at the Reception. In case of key loss you will be charged with amount of 150 L.E. | | |
| <u>Check Out</u> | Please note that the check out time is at 12:00 noon. Please, leave your luggage outside the door and deliver to the Reception your room key, towel cards and bracelets. You can settle your account either by cash or by credit card: only (Visa, Master card). If you would like to stay longer in the room, the hotel provides late check out with extra charge according to hotel availability.. For more information please contact the Reception desk (Ext. 2). | | |